ENTSO-E: European Pandemic Planning and Response Activities
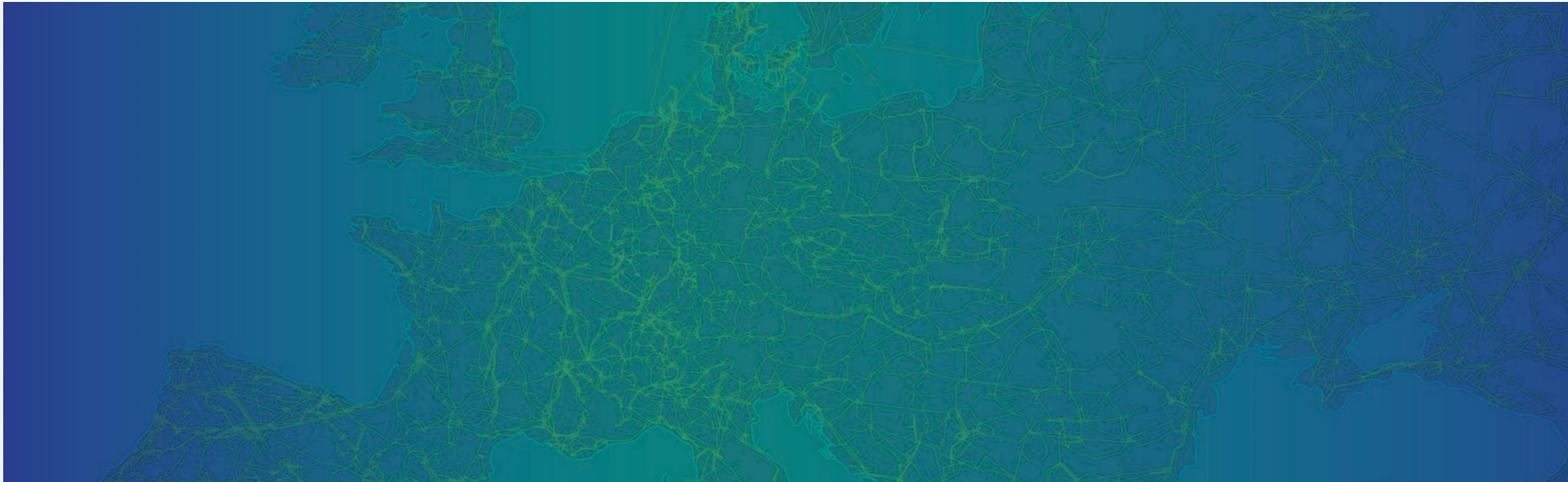
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Reliable Sustainable Connected

COVID-19 measures of TSOs - impact so far

European TSOs adapted quickly to new working condition through adoption of various measures assuring business continuity and security of supply while protecting its employees from COVID-19

❑ **The first COVID-19 wave in spring 2020 was a steep learning curve**
  - Assuring right of movement for the maintenance teams.
  - All projects were performed in scheduled year, continuation of business was assured, business operations were stable and not interrupted (separation of core business teams).

❑ **TSOs follow national measures and react to changing levels of new infections**
  - Through rise and fall of infection rates in 2020 and 2021 TSOs adjust to changing measures.
  - Teleworking persists with focus on wellbeing of the staff in the new working conditions that currently have long-term.

❑ **Recent resurgence experiences**
  - TSOs are much better prepared to work under COVID-19 conditions (a bit business-as-usual).
  - The ongoing third wave measure are much better aligned with core and critical business for the society (schools and Kindergarten are either closed or in hybrid systems, the youngest kids allowed to be back at schools, restaurants and hotels are closed, leisure activities are limited).

COVID-19 measures of TSOs – current status, testing and vaccinations

European TSOs are well prepared for managing its operations and grid maintenance under ongoing, third pandemic wave

- ☐ **ENTSO-E providing platform for TSOs to exchange on mutual experiences**
  - Weekly/monthly reports

- ☐ **Regular updates to other stakeholders**
  - European and national authorities, regulators, etc.

- ☐ **Testing of the staff and vaccinations**
  - TSOs follow either national guidelines for testing or introduce more internal rigid testing and isolation rules
  - European countries follow EU strategy for vaccinations (different groups of priority)
  - Medical staff, elderly and people with underlying medical conditions get vaccinated first
  - Operators of critical infrastructure are part of national priority orders (very similar in European countries).

COVID-19 measures of TSOs – Planning for further operations

❑ **Possible first steps back to office**
- Planning for first steps of going back to the offices for small amount of staff at once
- Potential rotation of the staff to give people opportunity for one or two days working back from the office
- Understanding working condition needs of different employee groups (parents with young kids, parents with school-age kids and other employee groups) and aligning to them
- Assuring work-from home and office working conditions are safe for all staff members
- Continuing to create a safe space for shift and operation staff

❑ **Further steps**
- Adjusting teleworking policies responding to staff needs (back to office, mixed teleworking & office working and other working modes)
- Sanitary rules, testing and isolating policies for when greater amount of staff will be allowed back to the offices
- Rules around meetings (internal and external)

❑ **Last step: back to normal operations allowed by widespread vaccinations**

Thank you for your attention!